HOUSE RULES LOWLANDS 2020 – MOJO CONCERTS BV

Please note: in the case of doubt or discussion, the festival organizers will have the final say.

By purchasing an entrance ticket and/or by entering the event site, the visitor will agree with the subsequent House Rules. Mojo reserves the right to make changes to these house rules. The General Terms and Conditions Entrance Tickets of Mojo Concerts apply to these House Rules. If visitors violate these House Rules, they will not be allowed access to or can be expelled from to the event site, without reimbursement of said entrance ticket.

1.1 Entrance at your own risk / liability
The visitor enters the event site and attends the event at their own risk, in the sense that Mojo accepts no liability whatsoever for loss arising from the fact of this entrance or attendance, such as damage to hearing or vision or the onset of any other bodily disorders.

1.2 Entrance ticket and access
Entrance to the event site is only allowed with a valid entrance ticket and a valid ID (driver’s license, passport or ID card). In exchange for a valid entrance ticket the visitor will receive a wristband. This wristband is strictly personal and not transferrable.

1.3 Minimum age
For visiting the event independently, that is to say: without being accompanied by an adult, the organizers advice minor visitors to be no younger than 16. The organizers also advice minor visitors to be accompanied by an adult. All minor visitors younger will receive a different wristband to enter the event site that does not allow them to buy alcoholic beverages and/or cigarettes.

1.4 Compulsory identification
Visitors are required to carry identity documents during the entire event and at the entire event area, as is the case in the rest of the Netherlands. The following identity documents can be used: driver’s license, passport and ID card.

1.5.1 Alcohol and tobacco
Visitors are required to have the minimum age of 18 to buy and/or consume alcohol and/or tobacco. Also, visitors over 18 are not allowed to pass on alcohol and/or tobacco to minors. At the request of bar or security staff or other authorized personnel, visitors will show their ID card. Minor visitors will receive a different wristband to enter the event site that does not allow them to buy alcohol and/or tobacco.

1.5.2 Smoking is only allowed outside, this means smoking is prohibited in or under constructions, tents or canopies.

1.5.3 E-cigarette refills
Properly sealed liquid refills for E-cigarettes are allowed at the event site, with a maximum of a total amount of 50 ml (in plastic).
1.6.1 **Photography, video and/or audio recordings.**
It is not allowed, without express permission granted beforehand by the organizers, to make video and/or audio recordings of the festival site or of any performance. Only compact photo cameras without interchangeable lenses are allowed. For cameras with interchangeable lenses or reflex cameras, visitors need authorisation by the organizers. The use of selfie sticks and/or GoPros (or similar equipment) is prohibited. During the event the organizers will make photos and/or video recordings that can be used for promotional purposes without any form of compensation.

1.6.2 **Camera surveillance**
To ensure the security of the visitors and the staff, CCTV is installed on and surrounding the event site.

2.1 **improper conduct**
The organizers strive for a secure and safe event for all visitors. Discrimination, intimidation, destruction, provocation and aggression cannot be tolerated, neither can causing disturbances or violence; these can result in expulsion from the event site, without reimbursement and/or handing over to the police. Crowd surfing, graffiti, open fires and climbing constructions is prohibited.

2.2 **Noise level**
Visitors are allowed to listen to music on their devices at the camp sites if they take their fellow visitors into consideration.

2.3 **Trade**
Visitors are not allowed to trade goods, hand out flyers or samples at the festival site, the camping sites and the parking sites, without permission of the organizers. Any such activities are prohibited by law in public areas.

3.1 **Entrance check and search**
At the entrance of the site, personal belongings, such as luggage, cars, caravans, camper vans and/or folding trailers will be checked for the presence of forbidden objects. Security personnel will also check visitors by searching clothes, pockets, bags and/or shoes. Refusing to allow any such check or search can result in denying the visitor access to the event, without any reimbursement.

3.2 **Illegal objects**
If any illegal objects are found during the check and search, the visitor will either store these outside the event site or part with them in a designated area (confiscation). The organizers do not have storage facilities for such objects. In the case of unlawful objects, the organizers will inform the police. Confiscated or discarded objects will not be returned to the visitors.

**Camping sites**
3.2.1 **The following objects are prohibited at the event site, including the festival and camping sites:**
generators, gas installations, large gas bottles (excluding gas bottles of 250 grams with valves or so-called twist-top cartouches), music installations, glassware (excluding perfumes and lifesaving medicine in original glass containers of 50 ml maximum), more than 8 litres of
beverages (the total contents of all packages, both alcoholic and non-alcoholic drinks), torches, BBQs, lamp oil, wood, toxic and/or inflammable and/or explosive materials, narcotics and/or psychedelic drugs, nitrous oxides canisters, fireworks, flares, knives (excluding pocket knives and cutlery), weapons, bicycles, laser pens, drones, pets, selfie sticks, walkie-talkie, provocative clothing and/or gear and other dangerous objects. If there is a reasonable suspicion of the presence of illegal substances and/or objects inside a tent or camper van, the organizers can request the permission of one or more occupants of the tent or camper van to make a check. If they refuse, the organizers reserve the right to deny access to the event to such occupants of said tent or camper van and remove the occupants from the event site, without reimbursement.

3.2.2 The following objects are allowed at the camping sites:
Throw-away BBQs, tent peg hammers, cutlery, pocket knives, GoPros, flags, flag poles, power banks and/or battery packs for charging mobile phones, simple speakers for music at a responsible level, binoculars, sun screen lotion, contact lens solution, battery-charged hand fans. Sealed and closed liquid refills for E-cigarettes are only allowed at the camping sites in the maximum quantity of 50 ml.

3.2.3 Visitors can bring strong medication, food and fluids that are vital to them, because of allergies and illnesses, but only if they bring a so-called ‘medicine passport’ that you can apply for at your pharmacy, free of charge (please note: your request for such a passport could take three weeks to process).

3.2.4 Glassware, cans, drinks
It is illegal to bring glassware to the event site (excluding perfumes and life-saving medicine in original glass containers of 50 ml maximum). If you arrive, you can bring no more than 8 litres of beverages (the total contents of all packages, both alcoholic and non-alcoholic drinks) and only at the camping sites. If you have your wristband, you are no longer allowed to bring drinks from the parking areas or other areas to the event site.

3.2.5 Gas bottles and/or installations
Gas bottles with a maximum weight of 250 grams are allowed and the organizers advice you to bring gas bottles with a screw top or valve. Gas installations with unfixed portable gas bottles in caravans, camper vans cars and/or folding trailers are not allowed due to fire regulations. Only gas installations with fixed, non-portable gas tanks are allowed, if accompanied by valid motor vehicle tests. Caravans, camper vans and/or folding trailers without motor vehicle tests (MOT), need to have a recent gas test report ‘G607’ that is no older than two years old.

3.3 Camping site closing: All camping sites need to be empty at 12 noon on the day following the event.

3.4.1 CAMPER CAMPING SITE
The camper site is exclusively meant for caravans, camper vans and/or folding trailers that meet the requirements of the ‘Wegenverkeerswet en de Regeling Voertuigen’. Revamped vehicles like vans, station wagons with mattresses, either temporarily or permanent, are not allowed. Cars with roof tents are allowed if the tent is actually fixed to the car and not set up separately from the car.
3.4.2 In front of each caravan, camper van and/or folding trailer, only one small tent can be pitched. It is not allowed to park the vehicle delivering the trailer at the Camper camping site.

3.4.3 All vehicles will be registered upon arrival; if you leave your collapsible trailer, camper van or other behind, you will be charged with the towing costs of towing. All vehicles camping at the Camper camping site do not need a parking ticket.

3.4.4 Camping site closing: The Camper camping site needs to be empty at 12 noon on the day following the event.

PARKING AREAS
4.1 The parking areas are not guarded. This means parking is at your own risk and the organizers do not accept any liability for the missing of or damages to any vehicle or the contents thereof. The organizers reserve the right to use camera surveillance, in accordance with the Personal Data Protection Act.

4.2 The parking area can only be used by private vehicles and motorcycles, registered by the Dutch vehicle registration authority, called ‘RDW’. Using the parking area for coaches, trucks and so on is not allowed.

4.3 The organizers reserve the right to refuse some vehicles, if they suspect such vehicles carry explosive or hazardous liquids, or if the organizers judge such vehicles could damage its surroundings, due to their size or weight or due to the objects they transport.

4.4 At the parking area the Dutch Road Traffic Act and the Road Traffic and Traffic Signals Regulations apply. Drivers of vehicles and other persons at the parking area (hereafter: parking area users) will need to follow up the directions of the organizers and act in such a way that they will be no nuisance for other users and/or there will be hazardous situation. Furthermore, parking area users need to have comply with the regulations of the Road Traffic Act, the further rules pursuant to this Act and the Road Traffic and Traffic Signals Regulations. In the event of non-compliance, the parking area user shall be liable for the damages arising therefrom.

FESTIVAL SITE
5.1 Bags prohibited
Visitors are not allowed to bring bags to the festival area. Only smaller bags, smaller than size A4 by 10 cms and textile one-compartment bags are allowed. Larger bags may only be used at the camping sites. There are lockers at the entrance of the festival site where you can store your belongings for a fee.

5.2 The following objects are prohibited at the festival site:
Drinks (excluding water in transparent, half-litre plastic bottles without lid), metal or hard-plastic drinking bottles, food, narcotics or hallucinogenic drugs, nitrous oxide cannisters, spray cans (excluding sun tan lotions, deodorants and perfumes), E-cigarette liquid refills, football jerseys or other club-related gear, provocative or face-covering clothing, cardboard signs or banners larger dan size A4, flags or flagpoles measuring over 2 cms in width and over 1.5 metres in length, umbrellas or parasols; selfie sticks, laptop or tablet computers, video/audio
or any other recording equipment as well as GoPros or similar on-the-go cameras (only cameras without interchangeable lens are allowed), weapons, chains (excluding chains on pants or worn as jewellery) or other items that could be used as a weapon or disturb the peace; glow sticks, walkie-talkies, laser pens and/or other laser equipment, poisonous and/or inflammable and/or explosive materials, fireworks, flares and/or torches; pets, walking sticks (excluding medically prescribed walking aids), skates, bicycles and/or scooters, skateboards, needles; unmanned airborne vehicles (UAVs or drones) and other dangerous objects.

5.3 Visitors are not allowed to bring seating to the festival site, collapsible or otherwise. There is sufficient seating at the festival site. If you need a chair or stool due to urgent medical issues, please contact the organizers through Email: vraag@mojo.nl

5.4 The following objects can only enter the festival site with a so-called ‘medicine passport’: Visitors can bring strong medication, food and liquids that are vital for them, because of allergies or illness, to the festival site but only if they bring a so-called ‘medicine passport’ that you can apply for at your pharmacy, free of charge (please note: your request for such a passport could take three weeks to process).

If the organizers judge an object could pose a possible hazard to the health or safety of the visitors or to the public order, these can be rejected. The organizers are also allowed to take additional measures, if this is required due to specific events.